

# 2023 Annual Compliance Report 10th Edition

West Metro Fire Department 433 South Allison Parkway Lakewood, Colorado USA 80226



WEST METRO

This Report Prepared on June 26, 2023 By Steve Aseltine, Accreditation Manager For The Commission on Fire Accreditation International

This Report Represents The Agency's Status As It Relates To Its Accreditation Report Dated June 17, 2022

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### Preface

The accreditation report submitted to the Commission on Fire Accreditation International (CFAI) enabled the commission to award accreditation status to your agency. Your commitment to quality improvement is one of the requirements in retaining your accredited agency status. This is accomplished by the preparation and submission of an annual compliance report (ACR).

Each section must be completed, and exhibits provided for all changes identified. Examples of appropriate exhibits are: certified copy of the governing body minutes, CEO written directives, copies of Federal or State Statutes, copies of local ordinances or resolutions, copies of purchase orders, copies of signed contracts, copies of Federal or State administrative rules, copies of Federal or State regulatory agency ordered action or settlement agreement, copies of court ordered action or settlement agreement, copies of local government charters, or copies of voter approved referendum.

**Updating Agency Information:** CPSE is tracking much of your agency information and demographics in our database. To keep this information current, we request that you **update your agency profile before submitting your ACR**.

The agency head, accreditation manager and department assistant will have multiple identities (personal and agency) and can switch between the two. Login to the portal using your email address.

Click <u>here</u> to login to the portal.

The ACR is due 45 days before the anniversary date of your agency's most recent award of accreditation.

Any questions regarding the report, its content or length should be directed to the <u>CFAI Program Director</u>.

#### Purpose

The purpose of the Annual Compliance Report (ACR) is to drive improvement together by:

- Demonstrating your compliance with core competencies.
- Evaluating your data to understand gaps that lead to continuous quality improvement outcomes.
- Monitoring your peer assessment team report recommendations.
- Facilitating your accountability to internal and external stakeholders.
- Supporting your institutionalization of the accreditation process.

# **Agency Demographics and Information Update**

#### Enter the <u>CPSE portal</u> and update your agency information

Agency Name:	West Metro Fire Protection D	District
Agency Address:	433 S. Allison Parkway, Lake	wood, Colorado 80226
Agency Head:	Fire Chief Don Lombardi	
Agency Head E-Mail:	dlombardi@westmetrofire.or	g
Agency Head Phone:	(720) 641-5692	
Accreditation Mgr:	Steve Aseltine	
Accred. Mgr. E-Mail:	saseltine@westmetrofire.org	I
Accred. Mgr. Phone:	(720) 641-5694	
Date of most recent Award of Accreditation:	August 16, 2022	
Annual Compliance Report Number (1-4):	1	
Current ISO Rating If your agency has a split IS ISO: 01/1X	1 O rating, please document be	low:
Current Population:	296,917	
Annual Budget:	\$109,451,432	
Department Type:	Career	
Highest Level of EMS Provid	ed: ALS-Transport	
Number of Fire Stations: Total Uniformed Personnel ( Total Civilian Personnel: Personnel assigned to: Administrative activit Suppression activitie Inspection/Investiga Disaster Preparednes	ties s tion activities	17 403 50 82 338 17 5

ACR Reporting Period: 1/1/2022 to 12/31/2022

- 1. Has there been a change in key positions of the agency during the past reporting period? No
- 2. Has there been a change in the governance of the agency? No
- 3. Has there been a change in the area/population the agency protects? No
- 4. Have there been any changes in resources (i.e. equipment, stations, apparatus, etc)? Yes
  - a. The District added an additional firefighter to Station 15 bringing minimum staffing at Station 15 to five personnel per day. This placed a minimum of two personnel on the medic unit and three on the engine. Both units are advanced life support with the medic providing transport. District minimum daily staffing was increased by one firefighter. (Exhibit 1 Page 4)
  - b. Medic 17 was added to Station 17 in October of 2022. This changed the minimum staffing on Engine 17 from four personnel to three but also added an additional medic unit. District minimum daily staffing was increased by one firefighter. (Exhibit 1 Page 4)
- 5. Have there been any changes in programs/services? Yes
  - a. The District hired two full-time and one part-time advanced providers (nurse practitioner or physician assistant) and an EMS lieutenant because the District ended its contractual relationship with a third party supplying the District with advanced medical providers staffing the Advanced Resource Medic (ARM) car in 2022. This was a planned evolution of the program that provides the District with better oversight and the ability to expand programming. (Exhibit 3 Page 99)
- 6. Describe any significant changes to your annual budget? None

### **Compliance with Core Competencies**

A. Is your agency in compliance with all core competencies? Yes

If you are not in compliance, identify and explain the core competencies and then provide your plan for improvement during the next year (see example below). Ensure you provide exhibits as necessary. Note: that during the phone interview regarding your ACR, the reviewer will have questions.

- B. Agencies will provide exhibits for the following core competencies each year:
  - 3D.1 (Exhibit 2, Exhibit 3, and Exhibit 6)
     5A.7 (Exhibit 3 Pages 8, 81, and 110)
     5B.4 (Exhibit 3 Page 18)
     5C.4 (Exhibit 3 Page 68)
     5D.9 (Exhibit 3 Page 134)
     5E.3 (Exhibit 3 Page 104)
     5F.9 (Exhibit 3 Pages 28 and 98)
     5G.2 (Exhibit 3 Pages 143, and 162
     5H.3 (Exhibit 3 Page 173)
     8B.6 (Exhibit 3 Page 155)
     9B.13 (Exhibit 3 Pages 13 and 74)
  - 13) 11B.6 (Exhibit 3 Page 167)

### **Data Evaluation**

Please fill out the spreadsheets below to track and identify your performance in the programs identified below.

Risk Assessment is Exhibit 4

Standard of Cover is Exhibit 5 – Performance Objectives and Measurements begin on Page 77.

-	:) Fire Suppressio ntile Times - Base Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:53	02:33	02:25	02:51	03:37	03:08
Turnout Time	Turnout Time 1st Unit	Urban		01:59	02:00	02:03	02:00	01:58	01:48
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		05:50	06:23	05:40	06:07	05:30	05:28
Travel Time	Travel Time ERF <b>Concentration</b>	Urban		05:50	06:23	05:40	06:07	05:30	05:28
	Total Response Time 1st Unit	Urban	06:54	09:50	11:45	11:23	13:13	13:30	11:42
Total Response	on Scene Distribution	Urban	-	1,672	422	381	316	253	300
Time	ne Total Response	Urban	06:54	09:50	11:45	11:23	13:13	13:30	11:42
	Concentration	Time ERF		1,672	422	381	316	253	300

-	e Risk) Fire Suppi centile Times - Ba Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:35	01:55	02:00	02:30	03:01	02:47
Turnout Time	Turnout Time 1st Unit	Urban		02:04	01:59	02:18	02:03	01:59	01:58
Travel	Travel Time 1st Unit U <b>Distribution</b>	Urban		05:37	05:35	06:22	05:08	06:19	04:56
Time	Travel Time ERF <b>Concentration</b>	Urban		14:00	13:47	15:05	11:49	11:37	14:46
	Total Response Time 1st Unit	Urban	06:54	08:52	09:23	11:20	10:52	12:54	10:37
Total Response	on Scene Distribution	UIDAII	-	388	72	70	71	77	98
Time	Total Response	e Urban	10:24	20:14	17:09	28:28	16:19	15:18	17:09
	Time ERF Concentration			90	20	18	21	16	15

	k) Fire Suppressio ntile Times - Base Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:58	02:22	02:10	02:19	03:31	03:05
Turnout Time	Turnout Time 1st Unit	Urban		01:55	01:55	01:58	01:58	01:59	01:46
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		05:42	04:48	05:30	05:59	05:34	06:02
Time	Travel Time ERF <b>Concentration</b>	Urban		11:47	09:01	11:37	10:32	10:30	13:13
	Total Response Time 1st Unit	Urban	06:54	09:33	11:36	10:11	12:14	13:29	11:38
Total Response	on Scene Distribution	nit Urban	-	283	40	55	58	56	74
Time	Total Response Time ERF	10:24	18:11	18:13	17:31	14:23	17:45	20:51	
	Time ERF Concentration			59	8	14	14	9	14

-	k) EMS - 90th Per Baseline Perforn		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:46	02:02	02:08	02:23	03:25	-
Turnout Time	Turnout Time 1st Unit	Urban		02:04	02:15	02:09	02:07	01:52	-
Travel Time	Travel Time 1st Unit <b>Distribution</b>	Urban		06:16	06:29	06:18	06:14	05:58	-
	Travel Time ERF <b>Concentration</b>	Urban		06:16	06:29	06:18	06:14	05:58	-
	Total Response Time 1st Unit	Urban	07:00	09:57	11:55	11:38	11:51	13:09	-
Total Response	on Scene Distribution	Urban	-	13,072	3,050	3,224	2,708	4,090	-
Response Time	Total Response	Urban	07:00	09:57	11:55	11:38	11:51	13:09	-
	Time ERF Concentration			13,072	3,050	3,224	2,708	4,090	-

-	erate Risk) EMS - ntile Times - Base Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:26	01:58	01:58	02:11	03:12	-
Turnout Time	Turnout Time 1st Unit	Urban		02:00	02:04	02:03	02:03	01:50	-
Travel	Distribution	Urban		05:46	06:01	05:42	05:42	05:37	-
Travel Time	Travel Time ERF <b>Concentration</b>	Urban		07:51	08:04	07:40	07:49	07:49	-
	Total Response Time 1st Unit	Urban	07:00	09:03	10:47	10:26	10:45	12:05	-
Total Response	on Scene Distribution	orbuit	-	38,168	10,296	9,773	8,370	9,729	-
Time	Total Response	Total	08:00	11:33	11:44	11:09	11:23	11:54	-
	Time ERF Concentration			33,163	8,910	8,436	7,294	8,523	-

	k) EMS - 90th Pei Baseline Perforn		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:02	01:54	01:50	01:56	02:36	-
Turnout Time	Turnout Time 1st Unit	Urban		01:58	01:58	02:03	02:06	01:41	-
Travel Time	Travel Time 1st Unit <b>Distribution</b>	Urban		05:17	05:24	05:08	05:12	05:12	-
	Travel Time ERF <b>Concentration</b>	Urban		06:45	06:59	06:41	06:27	06:55	-
	Total Response	Urban	07:00	08:22	10:00	09:39	10:11	10:34	-
Total Response	Time 1st Unit Total on Scene	UIDAII	-	4,510	1,514	1,154	991	851	-
Response Time	Total Response Time ERF	Urban	08:00	10:09	10:24	09:54	09:59	10:22	-
	Concentration			3,927	1,317	1,017	854	739	-

	Rescue - 90th Pe Baseline Perforn		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:58	02:35	02:30	02:42	03:04	03:05
Turnout Time	Turnout Time 1st Unit	Urban		01:46	01:36	01:47	01:46	01:55	01:38
Travel Time	Travel Time 1st Unit <b>Distribution</b>	Urban		06:40	06:54	06:55	06:37	06:30	06:31
	Travel Time ERF <b>Concentration</b>	Urban		06:40	06:54	07:04	06:28	06:39	06:31
	Total Response Time 1st Unit	Urban	07:20	10:36	08:58	11:06	09:57	10:26	09:37
Total Response	on Scene Distribution	Orban	-	178	29	57	35	26	31
Time	ne Total Response	Urban	07:20	10:36	08:58	11:11	09:57	10:29	09:37
	Time ERF Concentration			178	29	57	35	26	31

-	ate Risk) Rescue ntile Times - Base Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:10	00:22	01:29	01:16	02:06	02:44
Turnout Time	Turnout Time 1st Unit	Urban		01:56	02:21	02:03	02:17	01:49	01:45
Travel	Travel Time 1st Unit Urban <b>Distribution</b>		05:38	04:18	05:41	05:38	05:11	05:31	
Time	Travel Time ERF <b>Concentration</b>	Urban		11:26	04:56	06:50	11:24	09:32	12:51
	Total Response Time 1st Unit	Urban	07:20	07:58	06:09	08:26	07:46	07:01	08:05
Total Response	on Scene Distribution	Urban	-	89	5	14	13	13	44
Time	Total Response	Urban	10:50	16:07	05:05	10:12	13:43	14:23	16:35
	Time ERF Concentration			57	1	11	12	10	23

-		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Pick-up to Dispatch	Urban		04:35	03:40	-	03:23	01:10	05:02
Turnout Time 1st Unit	Urban		01:55	01:15	-	01:36	00:57	02:23
Travel Time 1st Unit Urban Distribution	Urban		14:55	15:04	-	07:10	12:42	15:56
Travel Time ERF <b>Concentration</b>	Urban		20:21	22:07	-	08:46	12:33	17:32
Total Response	Urban	07:20	19:24	19:58	-	11:55	14:49	23:19
on Scene Distribution	UIDAII	-	14	2	-	3	1	8
Total Response Time ERF Urban	18:50	27:20	25:53	-	14:36	20:08	26:35 3	
	Pick-up to Dispatch Turnout Time 1st Unit Travel Time 1st Unit Distribution Travel Time ERF Concentration Total Response Time 1st Unit on Scene Distribution Total Response	Pick-up to DispatchUrbanTurnout Time 1st UnitUrbanTravel Time 1st UnitUrbanDistributionUrbanTravel Time ERF ConcentrationUrbanTotal Response Time 1st Unit on Scene DistributionUrbanTotal Response Time ERFUrban	Pick-up to DispatchUrbanPick-up to DispatchUrbanTurnout Time 1st UnitUrbanTravel Time 1st UnitUrbanTravel Time 1st UnitUrbanDistributionUrbanUrbanUrbanDistributionUrbanTravel Time ERF ConcentrationUrbanTotal Response Time 1st Unit on SceneUrbanTotal Response Time ERFUrbanTotal Response Time ERFUrbanTotal Response Time ERFUrbanTotal Response Time ERFUrban	Benchmark (Target)2018-2022Pick-up to DispatchUrban04:35Turnout Time 1st UnitUrban01:55Travel Time 1st UnitUrban14:55Travel Time 1st UnitUrban02:21Travel Time 1st UnitUrban02:21Travel Time 1st UnitUrban02:21Travel Time 1st UnitUrban02:21Travel Time ERF ConcentrationUrban07:20Total Response Time 1st Unit on Scene Distribution07:2019:24Total Response Time 1st Unit OTtal Response Time 1st Unit Urban18:5027:20	Benchmark (Target)2018-20222022Pick-up to DispatchUrban04:3503:40Turnout Time 1st UnitUrban01:5501:15Travel Time 1st UnitUrban14:5515:04Travel Time ERF ConcentrationUrban07:2019:24Total Response Time 1st Unit on Scene DistributionUrban07:2014:55Total Response Time 1st Unit Urban07:2014:5515:04Total Response Time ERFUrban07:2019:2419:58Total Response Time ERFUrban18:5027:2025:53Total Response Time ERFUrban18:5027:201	Benchmark (Target)2018-202220222021Pick-up to DispatchUrban04:3503:40-Turnout Time 1st UnitUrban01:5501:15-Travel Time 1st UnitUrban14:5515:04-Travel Time ERF ConcentrationUrban07:2019:2419:58-Total Response Time 1st Unit on Scene Distribution07:201142-Total Response Time 1st Unit Olich ERFUrban18:5027:2025:53-	InterpreterBenchmark (Target)2018-2022202220212020Pick-up to DispatchUrban $04:35$ $03:40$ $ 03:23$ Turnout Time 1st UnitUrban $01:55$ $01:15$ $01:55$ $01:15$ $01:36$ Travel Time 1st UnitUrban $01:55$ $01:15$ $15:04$ $1 01:36$ Travel Time 1st UnitUrban $01:55$ $15:04$ $1 07:10$ Travel Time ERF ConcentrationUrban $07:20$ $20:21$ $22:07$ $1 08:46$ Total Response Time 1st Unit on Scene Distribution $07:20$ $19:24$ $19:58$ $ 11:55$ Total Response Time 1st Unit on Scene Distribution $07:20$ $19:24$ $19:58$ $ 33$ Total Response Time ERF $Urban$ $ 18:50$ $27:20$ $25:53$ $ 14:36$	Benchmark Performance         2018-2022         2022         2021         2020         2019           Pick-up to Dispatch         Urban $(Target)$ 04:35         03:40         -         03:23         01:10           Turnout Time 1st Unit         Urban $(Istan)$ 01:55         01:15         -         01:36         00:57           Travel Time 1st Unit         Urban $Istan$ $Istan$ 14:55         15:04         -         07:10         12:42           Travel Time ERF         Urban $Istan$ $Ista$

	sk) Water Rescue ntile Times - Base Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		06:12	09:14	01:15	04:58	04:15	05:05
Turnout Time	Turnout Time 1st Unit	Urban		01:44	01:27	00:26	01:47	01:30	01:45
Travel	Distribution	Urban		06:56	07:06	02:37	09:27	03:59	07:27
Travel Time	Travel Time ERF <b>Concentration</b>	Urban		18:06	19:43	02:37	16:35	10:52	10:41
	Total Response Time 1st Unit	Urban	07:20	11:50	13:37	03:33	13:01	08:06	11:47
Total Response	on Scene Distribution	UIDAII	-	32	8	2	8	7	7
Time	Total Response	l <sup>1Se</sup> Urban	18:50	24:05	26:33	08:25	22:56	14:42	17:34
	Time ERF Concentration			10	4	1	2	2	1

	(Low Risk) HazMat - 90th Percentile Times - Baseline Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:53	02:00	01:31	02:27	04:06	03:36
Turnout Time	Turnout Time 1st Unit	Urban		02:13	02:31	02:06	02:19	01:56	01:33
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		07:00	06:16	07:01	07:00	07:21	05:48
Time	Travel Time ERF <b>Concentration</b>	Urban		07:00	06:16	07:01	07:00	07:21	05:48
	Total Response Time 1st Unit	Urban	07:20	10:37	10:04	09:40	10:51	11:35	10:30
Total Response	on Scene Distribution	Urban	-	220	46	50	49	52	23
Time	Total Response	Urban	07:20	10:37	10:04	09:40	10:51	11:35	10:30
	Time ERF Concentration			220	46	50	49	52	23

(Moderate Risk) HazMat - 90th Percentile Times - Baseline Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018	
Alarm Handling	Pick-up to Dispatch	Urban		02:55	02:30	02:33	02:26	03:38	02:54
Turnout Time	Turnout Time 1st Unit	Urban		02:01	02:03	02:04	02:01	01:54	01:57
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		06:28	06:35	06:25	06:25	06:50	06:08
Time	Travel Time ERF <b>Concentration</b>	Urban		06:28	06:35	06:25	06:25	06:50	06:08
	Total Response Time 1st Unit	Urban	07:20	10:05	09:41	09:35	09:53	10:44	10:25
Total Response	on Scene Distribution	Urban	-	1,241	224	229	250	267	271
Time	Total Response Time ERF	Urban	07:20	10:05	09:41	09:35	09:53	10:44	10:25
	Concentration			1,241	224	229	250	267	271

	(High Risk) HazMat - 90th Percentile Times - Baseline Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:59	01:47	04:41	02:04	01:39	03:15
Turnout Time	Turnout Time 1st Unit	Urban		01:56	01:49	01:47	01:49	03:37	01:48
Travel	Travel Time 1st Unit <b>Distribution</b>	1st UnitUrbanDistributionUrbanTravel Time ERFUrban		07:44	05:56	05:21	11:38	04:16	03:19
Time	Travel Time ERF <b>Concentration</b>			17:21	-	-	-	17:21	-
	Total Response Time 1st Unit	Urban	07:20	10:44	08:39	11:21	10:09	09:32	06:40
Total Response	on Scene Distribution	orban	-	18	6	4	5	2	5
Time	Total Response	Urban	28:50	24:46	-	-	-	24:46	-
	Time ERF Concentration			1	-	-	-	1	-

(Low Risk) Wildland - 90th Percentile Times - Baseline Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018	
Alarm Handling	Pick-up to Dispatch	Urban		02:51	02:09	02:01	02:30	03:10	03:53
Turnout Time	Turnout Time 1st Unit	Urban		02:06	01:57	02:19	02:18	02:14	01:58
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		06:29	06:31	06:02	06:09	07:19	06:57
Time	Travel Time ERF <b>Concentration</b>	Urban		20:41	30:24	09:17	13:38	19:37	14:26
	Total Response Time 1st Unit	Urban	07:20	10:04	09:44	09:15	09:35	11:18	12:03
Total Response	on Scene Distribution	orban	-	248	51	45	62	42	48
Time	Total Response	Urban	13:50	24:36	32:35	12:49	16:37	23:45	20:10
	Time ERF Concentration	C. Sull		40	10	6	9	11	4

(Moderate Risk) Wildland - 90th Percentile Times - Baseline Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018	
Alarm Handling	Pick-up to Dispatch	Urban		02:58	02:18	02:04	02:19	03:23	04:59
Turnout Time	Turnout Time 1st Unit	Urban		02:18	02:04	03:02	02:10	02:05	01:55
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		07:12	06:52	07:48	05:41	04:15	07:34
Time	Travel Time ERF <b>Concentration</b>	Urban		16:46	07:37	14:02	12:41	08:46	17:50
	Total Response Time 1st Unit	Urban	07:20	10:44	09:29	10:33	09:13	08:04	17:25
Total Response	on Scene Distribution	UIDAII	-	88	16	16	18	6	32
Time	Total Response Time ERF	Urban	13:50	32:08	15:13	34:02	22:04	14:43	32:08
	Concentration			17	1	4	3	2	7

(High Risk) Wildland - 90th Percentile Times - Baseline Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018	
Alarm Handling	Pick-up to Dispatch	Urban		01:21	-	01:21	-	-	-
Turnout Time	Turnout Time 1st Unit	Urban		03:12	-	03:12	-	-	-
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		07:10	-	07:10	-	-	-
Time	Travel Time ERF <b>Concentration</b>	Urban		10:34	-	10:34	-	-	-
	Total Response Time 1st Unit	Urban	07:20	10:06	-	10:06	-	-	-
Total Response	on Scene Distribution	UIDAII	-	2	-	00:00	-	-	-
Time	Total Response Time ERF	Urban	13:50	20:32	-	20:32	-	-	-
	Concentration			2	-	00:00	-	-	-

	(Low Risk) Alarms - 90th Percentile Times - Baseline Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018
Alarm Handling	Pick-up to Dispatch	Urban		02:47	02:00	01:57	02:26	03:32	02:59
Turnout Time	Turnout Time 1st Unit	Urban		02:07	02:13	02:14	02:09	02:02	01:54
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		06:02	06:11	05:53	05:58	06:17	05:53
Time	Travel Time ERF <b>Concentration</b>	Urban		06:02	06:11	05:53	05:58	06:17	05:53
	Total Response Time 1st Unit	Urban	06:54	09:37	09:20	08:59	09:24	10:36	09:35
Total Response	on Scene Distribution	ensan	-	12,055	2457	2477	2192	2243	2686
Time	Total Response	Urban	06:54	09:37	09:20	08:59	09:24	10:36	09:35
	Time ERF Concentration			12,055	2457	2477	2192	2243	2686

(Moderate Risk) Alarms - 90th Percentile Times - Baseline Performance		Benchmark (Target)	2018-2022	2022	2021	2020	2019	2018	
Alarm Handling	Pick-up to Dispatch	Urban		02:50	01:48	01:51	02:23	03:37	03:04
Turnout Time	Turnout Time 1st Unit	Urban		02:07	02:10	02:21	01:56	01:56	02:02
Travel	Travel Time 1st Unit <b>Distribution</b>	Urban		05:56	06:00	06:00	05:40	05:30	05:50
Time	Travel Time ERF <b>Concentration</b>	Urban		05:56	06:00	06:00	05:40	05:30	05:50
	Total Response Time 1st Unit	Urban	06:54	09:44	08:45	09:42	09:25	10:26	09:55
Total Response	on Scene Distribution	0.0011	-	481	114	103	78	77	109
Time	Total Response	Urban	06:54	09:44	08:45	09:42	09:25	10:26	09:55
	Time ERF Concentration			481	114	103	78	77	109

# Peer Assessment Team Recommendations

Recommendation	ACCEPTED	IMPLEMENTED	REJECTED
Recommendation 1:		Yes:	
2C.2 It is recommended the agency develop and implement a methodology to engage the situation found rather than disposition of the patient transport status.	Yes	Implemented immediately following site visit. (Exhibit 5, Appendix C – Page 141)	
Recommendation 2:		Yes:	
3D.3 It is recommended the agency pursue the development and implementation of a strategic plan dashboard for internal and external stakeholders.	Yes	Implemented and hosted in 2022. (Exhibit 6) – also available at westmetrofire.colorado.org > About Us > Accreditation	
Recommendation 3:		Yes:	
5D.5 It is recommended the agency continues to work towards conducting a revised vulnerability assessment related to critical infrastructure within the district.	Yes	Completed an updated CIKR list. All assets were added into the appropriate Station Planning Zone in the 2023 Risk Assessment.	
Decomposed attices 4		(Exhibit 4 – Page 30 and Exhibit 7)	
Recommendation 4: 5D.7 It is recommended the agency considers the feasibility of command staff, at a minimum, maintaining protective critical infrastructure information clearance.	Yes	Yes: The District now has multiple users registered in the PCII system. (Exhibit 8 and Exhibit 9)	
Recommendation 5:		Yes:	+
5D.8 It is recommended the agency develops and implements a formal crisis communication plan.	Yes	Completed in 2023. (Exhibit 10)	
Recommendation 6:		Yes:	
CC 5F.4 It is recommended the agency work with the hospital network to develop solutions for the reception of pre-arrival 12-lead EKG transmissions by the receiving hospital.	Yes	The District has signed a contract with Pulsara and is awaiting hospital implementation. The system is expected to be live in the third quarter of 2023. (Exhibit 11)	

Recommendation 7: 6B.2 It is recommended the agency develop a policy for the inspection and upkeep of all live fire training facilities in accordance with industry standards.	Yes	Yes: The District updated Administrative Procedure #2404 on 8/4/2022. (Exhibit 12 – Page 6 – Section 4.2)
Recommendation 8: 7B.4 It is recommended the agency continue to work towards its efforts to diversify the workforce to be reflective of the community in which it serves.	Yes	Yes: The District has an active Recruit Candidate Selection Committee that reports to the fire chief. (Exhibit 13 and Exhibit 14)
Recommendation 9: 10B.1 It is recommended the agency develop a formal tracking mechanism to assure all agency agreements are reviewed at least every three years.	Yes	Ongoing: The District updated Administrative Procedure #1601 on 10/10/2022. All contracts and agreements are under review. (Exhibit 15)

#### **Exhibit List**

- Exhibit #1: Organizational Chart
- Exhibit #2: WMFR Strategic Plan Revised Edition 2021
- Exhibit #3 2022 WMFR Annual Program Appraisals
- Exhibit #4 2023 Risk Assessment
- Exhibit #5 2023 Standard of Cover
- Exhibit #6 Strategic Plan Tracking
- Exhibit #7 Updated CIKR list for Risk Assessment
- Exhibit #8 PCII Authorized User Aseltine
- Exhibit #9 PCII Letter to the Fire Chief
- Exhibit #10 WMFR Crisis Communication Plan
- Exhibit #11 Pulsara Terms of Use West Metro 5/8/2023
- Exhibit #12 AP#2404 Facilities Maintenance Program
- Exhibit #13 02/16/2023 Recruit Candidate Selection Committee Meeting Minutes
- Exhibit #14 06/15/2023 Recruit Candidate Selection Committee Meeting Minutes
- Exhibit #15 AP#1601 Contract, Agreements, Governance, and Accreditation Review

## Verification

I verify that the information contained in this report is complete and true to the best of my knowledge.

Signature of Agency Head

<u>Fire Chief</u>\_\_\_\_\_ Title

June 28, 2023

Date