

## How It Works



**Sign Up for Smart911**  
and create a secure Safety Profile for your household.



**If you ever call 9-1-1,**  
the call taker can see the emergency information you want them to see.



**Emergency Responders**  
can then use this key information to help you faster and more efficiently.

## Security and Privacy



### You Decide What to Include

Provide as much or as little information as you want. Smart911 only asks for information that is relevant to aid emergency response.



### Only Seen If You Call 9-1-1

Your information is only available to 9-1-1 call takers and first responders if you have an emergency and need to call 9-1-1.



### Industry Leading Security

Your information is housed in top-tier secure facilities complete with 24/7 physical security, video surveillance, and alarms. We utilize the same secure sockets layer (SSL) certificate authority and encryption technologies used by leading financial institutions.



# Keep Your Loved Ones Safe.

## As Seen On...



Smart911 is the only way to provide lifesaving information directly to 9-1-1 and first responders in an emergency.

Smart911 is free, private, secure, and protects **over 31 million people** nationwide.



Because every second counts. Sign up today.



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# 99%

of Smart911 users would recommend Smart911 as an essential tool for personal safety.

# 11 minutes

The amount of time saved by Smart911 in response to a house fire in Michigan, saving the homeowner's life.

# 31.1 million

The number of residents protected by Smart911 nationwide.

## What Can My Smart911 Safety Profile Include?



### Family

If any member of your household calls 9-1-1, information about your entire family will be available, including emergency contacts.



### Address Details

First responders can help you faster when you provide address details about your home.



### Medical Information

Avoid dangerous drug interactions or allergic reactions by listing your medications and conditions.



### Animals

Keep all members of your household safe by including pets, livestock, or service animals that responders need to be aware of.



### Vehicles

Having the description and license plate of your vehicle can quicken response in an accident, or if you need help while in your car.